

**AN ORDINANCE REGULATING THE PROVISION  
OF AMBULANCE SERVICES AND GRANTING OF FRANCHISES  
TO AMBULANCE SERVICE PROVIDERS**

**COUNTY OF HERTFORD**

An ordinance governing the granting of franchises for Ambulance Providers. The Hertford County Board of Commissioners does ordain the following:

**SECTION I. DEFINITIONS**

Unless the context otherwise requires, the following definitions shall apply in the interpretation and enforcement of this ordinance:

**1.1 ADVANCED LIFE SUPPORT EMERGENCY FRANCHISE:**

A franchise granted to an organization with personnel trained to the advanced level of service and certified by the state office of emergency medical services. This level is franchised to transport patients who are in need of immediate medical treatment between health care facilities or between health care facilities and home in order to prevent loss of life, further aggravation, psychological illness or injury. Franchisee may use warning lights and audible warning devices as needed. Franchisee must have a medical director. ALS Emergency Franchises may be granted at either an intermediate level or paramedic level, or both.

**1.2 ADVANCED LIFE SUPPORT NON-EMERGENCY FRANCHISE:**

A franchise granted to an organization with personnel trained to the advanced level of service and certified by the state office of emergency medical services. This level is franchised to transport patients between health care facilities or between health care facilities and home that have a need for monitoring of intravenous lines, cardiac monitor or other non-emergency procedures. If patient becomes unstable during transport, franchisee may give emergency care to patient and use warning lights and audible warning devices. Franchisee must have a medical director. ALS Non-Emergency Franchises may be granted at either an intermediate level or paramedic level, or both.

**1.3 AMBULANCE**

The term ambulance means any privately or publicly owned motor vehicle that is specially designed, constructed, or modified and equipped and is intended to be used for and is maintained or operated for the transportation on the streets or highways of this State of persons who are sick, injured, wounded, or otherwise incapacitated or helpless.

**1.4 MEDICAL RESPONDER**

The term medical responder means an individual who has completed a training program in emergency medical care and first aid approved by the North Carolina Department of Human

Resources and has been certified as a medical responder by the Department of Human Resources, Office of Emergency Medical Services.

#### **1.5 AMBULANCE PROVIDER**

The term ambulance provider means and individual, firm, corporation or association who engages or professes to engage in the business or service of transporting patients in an ambulance.

#### **1.6 APPROVED**

The term approved shall mean approved by the North Carolina Medical Care Commission pursuant to the latest rules and regulations promulgated under N.C. General Statutes 143B-165.

#### **1.7 BASIC LIFE SUPPORT EMERGENCY FRANCHISE:**

A franchise granted to an organization with personnel trained at the emergency medical technician (EMT) level and certified by the state office of emergency medical services. This level is franchised to transport patients between health care facilities or between health care facilities and home. If patient becomes unstable during transport, franchisee may give patient emergency care and use warning lights and audible warding devices during transport.

#### **1.8 BASIC LIFE SUPPORT NON-EMERGENCY FRANCHISE:**

A franchise granted to an organization with personnel trained at the emergency medical technician (EMT) level and certified by the state office of emergency medical services. This level is franchised to transport patients between health care facilities and home in non-emergency situations within Hertford County. This use of warning lights and audible warning devices is not allowed.

#### **1.9 COUNCIL**

The term council shall mean the Hertford County Medical Service Transportation Advisory Council.

#### **1.10 COUNTY**

The term county shall mean the Hertford County Board of Commissioners or their designated representative.

#### **1.11 DISPATCHER**

The term dispatcher shall mean a person who is available at all times to receive requests for emergency services, to dispatch emergency services, and to advise local law enforcement agencies and emergency medical facilities of any existing or threatened emergency.

### **1.12 EMERGENCY MEDICAL SERVICES (EMS)**

The term Emergency Medical Service or EMS shall mean an individual, firm, corporation or association with personnel and equipment who engages or professes to engage in the business or service of transporting patients who are sick, injured, wounded, or otherwise incapacitated or helpless, who is in need of immediate medical treatment in order to prevent loss of life or further aggravation or psychological illness or injury and is normally dispatched on first call response.

EMS shall mean Emergency Medical Services.

### **1.13 EMERGENCY MEDICAL TECHNICIAN (EMT)**

The term emergency medical technician means an individual who has completed a training program in emergency medical care at least equal to the National Standard Training Program for emergency medical technicians as defined by the United States Department of Transportation and has been certified as an emergency medical technician by the Department of Human Resources, Office of Emergency Medical Services.

### **1.14 EMERGENCY TRANSPORTATION SERVICE**

The term emergency transportation service shall mean the use of an ambulance, its equipment and personnel to provide medical care and transportation of a patient who is in need of immediate medical treatment between health care facilities or between health care facilities and home in order to prevent loss of life or further aggravation or psychological illness or injury.

### **1.15 FIRST RESPONDER**

The term first responder shall mean an organization with personnel trained in emergency medical care that is dispatched to the scene of a medical emergency for the primary purpose of providing emergency medical assistance to a patient until the Emergency Medical Services and additional medical aid arrives.

### **1.16 FRANCHISE**

The term franchise shall mean a permit issue by Hertford County to a person for operation as an ambulance provider.

### **1.17 FRANCHISEE**

The term franchisee shall mean any person having been issued a franchise by the County for operation as an ambulance provider.

### **1.18 FRIVOLOUS COMPLAINT:**

A complaint filed without valid proof of wrongdoing. Not a serious complaint.

### **1.19 LICENSE**

The term license shall mean any driver's license or permit to operate a motor vehicle issued under or granted by the laws of the State of North Carolina.

### **1.20 NON-EMERGENCY TRANSPORTATION SERVICES**

The term non-emergency transportation service shall mean the operation of an ambulance for any purpose other than transporting emergency patients.

### **1.21 OPERATOR**

The term operator shall mean a person in actual physical control of an ambulance which is in motion or which has the engine running.

### **1.22 OWNER**

The term owner shall mean any person or entity who owns an ambulance.

### **1.23 PATIENT**

The term "patient" means an individual who is sick, injured, wounded, or otherwise incapacitated or helpless such that the need for some medial assistance might be anticipated while being transported to or from a medical facility; provided that a person being transported in a vehicle equipped to handle a wheelchair, or being transported for routine dialysis, when there is not a reasonable expectation that medical assistance might be anticipated while being transported, shall not be considered a patient.

### **1.24 PERSON**

The term person shall mean any individual, firm, partnership, association, corporation, company group of individuals acting together for a common purpose, or organization of any kind, including any governmental agency other than the United States.

### **1.25 RESCUE**

The term rescue shall mean situations where the victim cannot escape an area through the normal exit or under his own power.

## **SECTION II. FRANCHISE REQUIRED**

### **2.1**

No person either as owner, agent or otherwise, shall furnish, operate, conduct, maintain, advertise, or otherwise be engaged in or profess to be engaged in the service of transportation of patients within the County of Hertford unless the person holds a valid permit for each ambulance used in such business or service issued by the North Carolina Department of Human Resources, Office of Emergency Medical Services, and has been granted a franchise for the operation of such business or service by the County of

Hertford pursuant to the Ordinance.

## **2.2**

No person shall drive an ambulance, attend a patient in one, or permit one to be operated when transporting a patient within the County of Hertford unless the person holds currently valid certificate as issued by the North Carolina Department of Human Resources, Office of Emergency Medical Services, in accordance with Article, 7 Chapter 131E, of the General Statutes of North Carolina as amended time to time.

## **2.3**

No person either as owner, agent or otherwise, shall furnish, operate, conduct, maintain, advertise, or otherwise be engaged in or profess to be engaged in the service of emergency transportation of patients within the County of Hertford unless the franchise is certified to operate at a level set by the County of Hertford.

## **2.4**

No franchise shall be required for:

- (a) Any entity rendering assistance to franchised ambulance providers in the case of a major catastrophe, mutual aid or emergency with which the services franchised by the County of Hertford are insufficient or unable to cope; or,
- (b) Any entity transporting patients who are picked up beyond the limits of the County of Hertford, for transportation to facilities located within the County of Hertford.
- (c) Ambulances owned and operated by an agency of the United States government.
- (d) Any entity providing emergency transportation services within the meaning of this ordinance that provides trauma transportation services in connection with a state certified trauma transportation program.

### **SECTION III. APPLICATION FOR FRANCHISE**

#### **3.1**

Application for a franchise to operate ambulances in the County of Hertford shall be made by the ambulance provider as prescribed by the County and shall contain:

- (a) The name and address of the ambulance provider and of the owner of the ambulance(s).
- (b) The trade or other fictitious names, if any, under which the applicant does or will do business, along with a certified copy of an assumed name certificate stating such name or articles of incorporation stating such name.

- (c) A resume of the training and experience of the applicant in the transportation and care of patients, or the anticipated training and experience of the individuals who will be providing services to patients, with satisfactory employee and management rosters approved by the County prior to the transportation of patients.
- (d) A full description of the type and level of service to be provided including the location of the place or places from which it is intended to operate, the manner in which the public will be able to obtain assistance and how the vehicles will be dispatched.
- (e) An annual financial statement of the applicant, or other satisfactory demonstration of financial strength and stability of the applicant or the owner of the applicant, as the same pertains to the operation in the County of Hertford, shall be filed with the County of Hertford at the time of application, and within 60 days following its fiscal period, said financial statement to be in such form and in such detail as may be required by the County.
- (f) A description of the applicants capability to provide service; how many hours a day the service will be available; how many days a week the service will be available for the district covered by the franchise applied for and an estimate of the minimum and maximum times for a response to calls within such district.
- (g) Any information the County shall deem reasonably necessary for a fair determination of the capability of the applicant to provide ambulance services in the County of Hertford in accordance with the requirements of State laws and the provisions of this regulation.

### 3.2

- (a) For applicants that are not currently operating ambulance services because applicant does not hold a license, permit, or certificate required by the N.C. Office of Emergency Medical Services, the applicant shall specify a proposed timetable for obtaining all necessary state approvals, for meeting all county requirements and standards, and to make the service or equipment available or to complete the project, and the timetable to be followed. The applicant shall submit such periodic reports on his progress in meeting the timetable as may be required by County. If no progress report is provided or, after reviewing the progress, the County determines that the applicant is not meeting the timetable and the applicant cannot demonstrate that it is making good faith efforts to meet the timetable, the County may terminate the franchise. Absent unusual circumstances not due to the fault of the applicant, all necessary state licenses, permits, and certificates shall be obtained within ninety (90) days of the granting of a franchise, and all County requirements and standards shall be met within one hundred fifty (150) days of the granting of a franchise. If the County determines that the applicant is making a good faith effort to meet the timetable, the County may, at the request of applicant, extend the timetable for a specified period.
- (b) The County may terminate the franchise if the applicant fails to develop the service in a manner consistent with the representations made in the application or with any

condition or conditions the County placed on the applicant.

- (c) No patients may be transported prior to applicant receiving all necessary licenses, permits and certificates from the state and also meeting all requirements of the Hertford County franchise ordinance. The applicant must receive written approval of satisfaction from both N.C. O.E.M.S. and Hertford County before any transports are performed.

#### **SECTION IV. GRANTING OF FRANCHISE**

**4.1** Prior to accepting applications for the operation of an ambulance, the Board of Commissioners may designate specific service areas as franchise districts. Said districts will be established using criteria that includes geographic size, road access, the location of existing medical transportation services, population, and response time. The County shall have the authority to redistrict or rearrange existing districts at any time at their discretion.

**4.2** An applicant may apply for a franchise to operate either emergency transportation service or non-emergency transportation service or both. The application shall specify the level of service requested, either Advanced Life Support (ALS), or Basic Life Support (BLS), and if ALS is requested, whether it includes Intermediate Level ALS or Paramedic Level ALS, or both. If both emergency and non-emergency services are to be provided, an application must be filed for both types of service requested to be approved. A fee of five hundred dollars (\$500.00) shall accompany original applications, renewal applications and requests for increased level of service before consideration will be given to the application or renewal thereof. An additional fee of five hundred dollars (\$500.00) shall be required within 30 days of approval of each application. Provided however, rescue squads chartered by the State of North Carolina as nonprofit corporations or operated by municipal corporations shall be exempt from the fee requirement. Fees are non-refundable. Renewal fee and application is due sixty (60) days prior to renewal date, or franchise shall terminate. Increase in number of transport units by a franchised operator within the franchise period shall be subject to approval by the EMS Director and a fee of one hundred dollars (\$100.00) will be required per unit upon approval. The types of applications will be as follows:

- (1) Basic life support: Non-emergency Transport;
- (2) Basic life support: Emergency;
- (3) Advanced life support: Non-emergency Transport;
- (4) Advanced life support: Emergency.

**4.3** Upon receipt of an application for a franchise, the County Office of Emergency Management shall schedule a time and place with the Hertford County Medical Service Transportation Advisory Council (the Council) for hearing the applicant. Within 30 days after hearing, the County shall cause such investigation as it may deem necessary to be made of the applicant and his proposed operations.

- 4.4** A franchise may be recommended by the Council and granted by the Board of Commissioners if it is found that:
- (a) The applicant meets state standards and standards outlined in the franchise ordinance, or is reasonably expected to meet such standards within 150 days of granting of a franchise; provided, no patients may be transported unless and until all standards are met.
  - (b) The proposed service will fit within the existing service so as not to adversely affect the level of service or operations of other franchisees to render service.
  - (c) A need exists for the proposed service in order to improve the level of ambulance services available to residents of the county and that this is a reasonable cost effective manner of meeting the need.

#### **SECTION V. TERM OF FRANCHISE**

- 5.1** The County may issue a franchise hereunder to an ambulance provider, to be valid for a term until June 30 of the year following the calendar year in which a franchise is granted, provided that either party as its option, may terminate the franchise upon 60 days prior written notice to the other party. After a notice of service termination is given, the ambulance provider may reapply for a franchise if continued service is desired. The franchise may be renewed upon application for renewal 60 days before the term expires.
- 5.2** Upon suspension, revocation, or termination of a franchise granted hereunder, such franchised ambulance provider immediately shall cease operations. Upon suspension, revocation, or termination of a driver's license of attendants certificate or emergency medical technician certificate, such persons shall cease to drive an ambulance, perform service, or attend an ambulance. The franchisee shall not permit such an individual to drive an ambulance or provide medical care in conjunction with the ambulance provider.
- 5.3** Prior to the transportation of patients, each franchised ambulance provider shall comply at all times with the requirements of this Ordinance, the franchise granted hereunder, and all applicable state and local laws relating to health, sanitation, safety, equipment, ambulance design and all other laws and ordinances.
- 5.4** Prior approval of the County shall be required where ownership, control or right of control of more than 10 percent of the franchisee is acquired by a person or group of persons acting in concert, none of whom own or control 10 percent or more of such right control, singularly or collectively, at the date of the franchise. By its acceptance of the franchise, the franchisee specifically agrees that any such acquisition occurring without prior approval of the County shall constitute a violation of the franchise and shall be cause for termination at the option of the County.
- 5.5** Any change of ownership of a franchised ambulance provider without the approval of the County shall terminate the franchise and shall require a new application and a

new franchise and conformance with all the requirements of this Ordinance as upon original franchising.

**5.6** No franchise may be sold, assigned, mortgaged, or otherwise transferred without the approval of the County and a finding of conformance with all requirements of this Ordinance as is required upon original franchising. Each franchised ambulance provider, its equipment and the premises designated in the application and all records relating to its maintenance and operation, as such, shall be open to inspection by the State, the County, or their designated representatives.

**5.7** A franchise may not be defaced, removed or obliterated.

## **SECTION VI. STANDARDS FOR DRIVERS AND ATTENDANTS**

**6.1** Standards for drivers and attendants as developed by the North Carolina Medical Care Commission as requirements for certification of ambulance attendants and emergency medical technicians in accordance with Article 7, Chapter 131 E and Article 56, Chapter 143, of the General Statutes of North Carolina, and shall be applied and the same are incorporated herein by reference.

## **SECTION VII. STANDARDS FOR VEHICLES AND EQUIPMENT**

**7.1** Vehicle and equipment standards as developed by the North Carolina Medical Care Commission pursuant to Article 7, Chapter 131 E, and Article 56, Chapter 143, of the General Statutes of North Carolina, and shall be applied and the same are incorporated herein by reference.

## **SECTION VIII. STANDARDS FOR COMMUNICATIONS**

**8.1** Each ambulance shall be equipped with an operational two-way radio capable of establishing good quality voice communications from within the geographic confines of the county to each hospital(s) emergency department in the county in which the ambulance is based. Each ambulance shall be equipped with two-way radio communications capabilities compatible with all hospitals emergency departments to which transportation of patients is made on a regular or routine basis anywhere within the state. Each ambulance shall be equipped with an operational two-way radio capable of establishing good quality voice communications from within the geographic confines of the county with the EMS dispatching agency within the county.

Each ambulance provider shall maintain current authorization or Federal Communication Commission licenses for all frequencies and radio transmitters operated by that provider. Copies of all authorizations and licenses shall be on display and available for inspection per Federal Communication Commission Rules and Regulations.

## **SECTION IX. INSURANCE**

**9.1** No ambulance franchise shall be valid before or after issued under this Ordinance,

nor shall any ambulance be operated in the County of Hertford unless the franchisee has at all times in force and effect insurance coverage, issued by an insurance company licensed to do business in the State of North Carolina, for each and every ambulance owned and or operated by or for the ambulance provider, providing for the payment of damages:

- (a) In the sum of \$1,000,000 for injury to or death of individuals in accidents resulting from any cause for which the owner of said vehicle would be liable on account of liability imposed on him by law, regardless of whether the ambulance was being driven by the owner of his agency; and,
- (b) In the sum of \$100,000 for the loss of or damage to the property of another, including personal property, where the owner of the vehicle would be liable, in such sums as may be required by the law.

## **SECTION X. RECORDS**

**10.1** Each franchisee shall maintain the following permanent records:

- (a) Record of Dispatch - Shall show time call was received, time ambulance dispatched, time arrived on scene, time arrived at destination, time in service, and time returned to base.
- (b) Trip Record - Shall state all information required in Section (a) in addition to information on a form approved by the county. The trip record shall be so designated as to provide the patient with a copy thereof containing all required information. A copy of the trip record may serve as a receipt for any changes paid. The county will use the State Ambulance Call Report form.
- (c) Daily Report Log - Shall be maintained for the purpose of identifying more than one person transported in any one day.
- (d) Driver and Attendant Checklist and Inspection Report - Shall list contents and description of operations for each vehicle, signed by the individual verifying vehicle operations and equipment. Inspections and reports shall be done daily by franchisees who average five or more calls per day, and weekly by all other franchisees.

## **SECTION XI. RATES AND CHARGES**

- 11.1** Each franchisee shall submit a schedule of rates to the County for approval and shall not charge more nor less than the approved rates without specific approval by the County.
- 11.2** On non-emergency calls, or calls where a person requires transportation to a non-emergency facility, collection for service payment can be made before the ambulance begins the trip.

- 11.3** No ambulance provider shall attempt to collect rates on emergency calls until the patient has reached the point of destination, has received medical attention and is in a condition deemed by the physician fit to consult with the ambulance provider, but such services may attempt to collect rates with family or guardian of the patient once the patient is in the process of receiving medical attention.

## **SECTION XII. ENFORCEMENT**

- 12.1** The Hertford County Office of Emergency Services shall be the enforcing agency for the regulations contained in the Ordinance. Such office will:
- (a) Receive all franchise proposals from potential providers.
  - (b) Study each proposal for conformance to this Ordinance.
  - (c) With the approval of the Council, recommend to the Board of Commissioners the award of the franchise(s) to the applicants submitting the best proposal(s).
  - (d) Inspect the premises, vehicles, equipment, and personnel of franchises to ensure compliance to this Ordinance and perform any other inspection that may be required.
  - (e) With the approval of the Council, recommend to the Board of Commissioners the temporary or permanent suspension of a franchise in the event of non-compliance with the franchise terms of this Ordinance.
  - (f) Ensure by operative agreement with other ambulance providers the continued service in a district where an ambulance franchise has been suspended.
  - (g) Receive monthly reports from ambulance providers and consolidate the same into a quarterly summary for review by the Council and the County.
  - (h) Receive complaints from the public, other enforcing agencies, and ambulance providers regarding franchise infractions. Review the complaint with the Council. Obtain corrective action with the approval of the Council.
  - (i) With the approval of the Council, recommend improvements to the County which will ensure better medical transportation.
  - (j) Maintain all records required by this Ordinance and other applicable County regulations.
  - (k) Perform such of the above functions as may be requested by any municipality with the County of Hertford.
  - (l) The Director of the County Emergency Services shall serve as staff to the Hertford County Medical Service Transportation Advisory Council on all matters that pertain to the Council.

- 12.2** Any applicant for a franchise who is rejected by the Office of Emergency Services in the enforcement of this section shall have the right to appeal first to the Medical Services Transportation Advisory Council and further to the Board of County Commissioners for final decision. Said aggrieved party should give 10 days written notice of appeal from the date a decision is received.

### **SECTION XIII. MISCELLANEOUS**

- 13.1** The County may inspect a franchisees records, premises, and equipment at any time in order to ensure compliance with this Ordinance and any franchise granted hereunder.

### **SECTION XIV. MEDICAL SERVICE TRANSPORTATION ADVISORY COUNCIL**

- 14.1** (a) There is hereby created the Hertford County Medical Service Transportation Advisory Council. The Council shall have the responsibility and duty of advising the Emergency Services Director on matters relating to the enforcement of this Ordinance as specified in Section XII above and shall develop and recommend for approval by the Board of County Commissioners such standards of care, policies, procedures, and actions which will maintain and improve the quality of emergency medical services for the residents of Hertford County.
- (b) The Council shall meet twice annually to review applications for franchises, on the first Monday of November and the first Monday of May; applications for franchises shall be submitted at least 30 days prior to the Council meeting. Special meetings may be called by the Chairman or at the request of two other members of the Council.
- 14.2** (a) Membership on the Council shall consist of:
- (1) One (1) member of the Hertford County Board of Commissioners (or their representative).
  - (2) The Hertford County Emergency Services Director.
  - (3) The Hertford County Manager
  - (4) A representative of Roanoke-Chowan Hospital, chosen by the Hertford County Board of Commissioners after consultation with the hospital President.
  - (5) A representative of a licensed nursing home, chosen by the Hertford County Board of Commissioners.
  - (6) A Hertford County citizen, representative of the public, chosen by the Hertford County Board of Commissioners.

- (b) Members of the Council shall be appointed annually by the Hertford County Board of Commissioners, to serve one year terms beginning July 1 and ending the following June 30. Members may be re-appointed at the discretion of the Board of Commissioners, and there are not term limits on the members.

**14.3** All members of the Council shall have full and equal voting rights on matters to be considered by the Council with the exception of the Director of Emergency Services of Hertford County who shall serve as staff and act as chairman, but who shall not have voting rights.

**14.4** (a) The Council Shall ensure due process as follows:

- (1) Require written complaints filed against a franchisee be submitted to the county office of emergency services.
- (2) At the council hearing, both sides will have an opportunity to present their case regarding the written complaint, in writing or in person.
- (3) Council shall deliberate following hearing, excluding any parties who were involved in the complaint.
- (4) The decision of the council regarding the written complaint shall be sent by mail to all parties within fifteen (15) days of the hearing, including procedures for appeal.
- (5) Upon receipt of the council's written decision, franchisee will have thirty (30) days to send a written appeal to the board of commissioners.
- (6) Upon receipt of written appeal from franchisee, the board of commissioners shall render a decision in writing within thirty (30) days. The decision, at their discretion, may include, but is not limited to, probation, suspension, fines or termination.

- (b) It shall be a violation of this article for anyone to file a frivolous complaint against any franchisee or any employee or representative of a franchisee, with the intent to cause a fine, suspension, probation or termination of any ambulance franchise.

## **SECTION XV. PENALTIES**

**15.1** Penalties may be imposed by the board of commissioners for violations of or acts of noncompliance with any of the terms of this ordinance. Penalties may be imposed and fines collected by the county office of emergency services. Penalties are as follows:

- (1) First offense: Written warning.

- (2) Second offense: (If within one (1) year of the first offense) Fine of five hundred dollars (\$500.00), payable within 30 days.
- (3) Third offense: (If within one (1) year of the second offense) Fine of one thousand dollars (\$1,000.00), payable within 30 days.
- (4) Fourth offense: (If within one (1) year of third offense) shall cause the council to recommend to the board of commissioners the permanent termination of the franchise.
- (5) Penalties for any offense may include fines and suspension, probation, or termination, at the discretion of the board of county commissioners.

**15.2** In addition to the penalties above, violation of this ordinance shall be a misdemeanor under NCGS § 14-4(a), and shall be punishable by a fine not to exceed Five Hundred (\$500.00) Dollars.

#### **SECTION XVI. ADDENDUM TO ORDINANCE**

- 16.1** The Board of Commissioners of the County of Hertford may, through appropriate actions, amend or expand this Ordinance to include other emergency departments or agencies as deemed necessary, or to revise or revoke the terms hereof.
- 16.2** (a) This Ordinance is amended and hereby restated as of June 26, 2014, replacing the Ordinance enacted on August 19, 2002, which was effective November 1, 2002, as previously amended on October 3, 2005, February 15, 2010, and August 19, 2013.
- (b) All currently franchised ambulance service providers, and any additional franchises granted prior to June 30, 2010, are hereby continued as franchisees until June 30, 2011, provided said franchisees remain in compliance with this Ordinance. Thereafter, all franchises shall run from July 1 to June 30 of the following year. It is anticipated that a review of all franchisees shall occur in April of each year.

#### **SECTION XVII. EFFECTIVE DATE**

**17.1** This Amended Ordinance shall take effect upon enactment.

Enacted this the 26th day of June, 2014.

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William F. Mitchell, Jr., Chairman  
Hertford County Board of Commissioners